



CA License# C53-898452

## **SWIMMING POOL/SPA SERVICE ESTIMATE AND AGREEMENT**

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, Zip: \_\_\_\_\_

Amazing Pools & Spas agrees to service the swimming pool and/or spa for the customer listed above, who agrees to pay for the service outlined below and in accordance with the terms hereinafter set forth in this agreement. A qualified Company pool technician will perform the following services, as necessary, each visit:

- Clean all skimmer and pump baskets associated with the pool and spa
- Water chemistry analysis, based on the Langelier Saturation Index
- Skim water surface to remove floating matter
- Brush pool/spa walls, and water line tile
- Vacuuming bottom of pool and spa
- Backwashing
- Inspect pool equipment
- Treat water with the necessary chemicals to meet the National Swimming Pool Foundation's standards. All chemicals needed to treat the pool/spa water under normal conditions are provided with the service.

**AMAZING POOLS & SPAS, INC. IS NOT RESPONSIBLE FOR MAINTAINING THE PROPER WATER LEVEL, EXCESS DEBRIS IN POOL/SPA DUE TO ACTS OF NATURE, GARDENING AND VANDALISM, CLEANING AND/OR REMOVAL OF OIL, SCUM, AND CALCIUM STAINING ON TILE OR ANY STAINING ON POOL PLASTER.** *Since plaster is composed of natural materials, a certain amount of shading, staining, and color variation is to be expected. Different forms of staining do occur in all pools and with proper chemistry can be held to a minimum.* **WE ARE ALSO NOT RESPONSIBLE FOR LOST ANIMALS.**

The charge for the foregoing service is:

\$   per month for 1 visit per week

**Payments shall be made payable to Amazing Pools & Spas** This contract shall renew on the anniversary date of this contract every year. Contract may be canceled by either party for any reason at least 7 days prior to next visit.

## ITEMS TO NOTE

**Filter Cleanings:** All DE and cartridge filters related to the pool, spa, and ponds need to be cleaned approximately 2 times per year. The cost is \$75 for each cleaning. Any repairs or replacements of parts are an additional charge. There may be more frequent filter cleanings due to bather load, amount of debris, or other conditions beyond the company's control.

**Repairs/Installations:** Parts such as baskets, o-rings, tab floaters and weirs will be replaced as needed and added to the next invoice. Any other repairs will only be made with prior approval from the owner. A deposit and final check will be required after repair is complete for any job exceeding \$400.

**Pool/Spa Draining:** Spas and wading pools are small bodies of water. As the levels of TDS and nuisance chloramines rise, the water becomes ever more difficult to maintain properly. The level of contaminants increases, and they can inhibit the disinfectant or act as nutrients for bacteria or algae. This can result in sustained levels of bacteria and other hazards to bather's health. It can also cause excessive scale and build up in the equipment and decrease the life of the equipment. The water in the spa/pool should be replaced based on amount of bathers using the pool/spa. This replacement interval can be calculated as follows:

$$\text{Replacement Interval (Days)} = \text{Gallons} \div 3 \div \text{Users per Day}$$

A 1,000 gallon spa with an average of 1 user per day should be drained every 11 months (334 days)

A 20,000 swimming pool with an average of 10 users per day should be drained every 23 months (667 days)

Please understand that calcium levels in the fill water may shorten the amount of time needed between draining. The cost to drain a swimming pool is \$175 this price includes draining the pool/spa, filter cleaning and balancing of chemicals upon completion. We will need assistance from an on sight person who will be able to monitor the water as it is filling to prevent flooding issues. ***Draining will not be performed without prior approval.***

**Heater Maintenance:** Once a year the internal component of a heater should be cleaned. This is to help prevent soot build up and corrosion and will help extend the life of the heater. The cost for this service is \$150. This price includes cleaning out the burner tray, cleaning out the burners and cleaning out the gas orifices. ***No heater work will be performed without prior approval.***

**Service Calls/Emergency Responses:** Our regular business hours are Monday through Friday, 8am – 5pm. If you have an after hours emergency and need an immediate response, a service call charge will be applied. If it is after hours Monday through Thursday, a fee of \$45 will be charged to your account. If it is after hours on Friday, Saturday, or Sunday, a fee of \$75 will be charged to your account. If it is on Christmas, Thanksgiving, New Years, Easter or Independence Day a fee of \$125 will be charged to your account.

**Invoicing:** Monthly service (maintenance) invoices are generated and given on the 10th of every month by mail, fax, or email. Payment is due within 30 days. If payments are not received by the invoice due date a \$5.00 late fee may be assessed to the next months invoice.

**Bounced Checks:** There is a \$25.00 charge for bounced checks.

**Holidays and Vacations:** The Company observes 6 major holidays. There will be no service on Memorial Day, Independence Day, Labor Day, New Year's Day, and the weeks of Thanksgiving and Christmas. Your pool will be prepared chemically to make it through these absences. These holidays are full invoice price.

**Bad Weather:** Unfortunately, the weather is not always sunny. On the days when it is raining, excessively windy or otherwise hazardous the chemicals in your pool will be balanced and your baskets will be emptied. There will be no vacuuming or netting until the following visit (Weather permitting).

**Access to pool is blocked or obstructed:** If the service technician arrives on the service date and cannot get to your pool due to circumstances beyond his control, there will be no discount for the missed service. If the company is given at least 48 hours prior notice that access to the pool will be obstructed we will work with you to re-schedule to a different day of the week or not show up at all, in which case your monthly invoice will reflect that visit with no charge. If your technician shows up and can't get to your pool and you require the pool to be cleaned the same week there will be a service charge for the return trip.

**Water Level:** If automatic water fill equipment is installed on any existing pool/spa, we will take responsibility for monitoring the equipment to make sure it is functioning properly and the water level is kept at the appropriate level. If there is no equipment, we will not be responsible for maintaining the water level in the pool/spa. If the equipment needs repair or replacement and we are not given the approval to fix the problem, we will not take responsibility for maintaining the water level.

**Please fill out the blank areas below:****Filtration times:** Minimum of 4 hours in winter and 6 hours in summer

Winter Pool Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_  
Summer Pool Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_

**Contact Information:**

Name: \_\_\_\_\_  
Phone LAN Line: \_\_\_\_\_  
Phone Cell: \_\_\_\_\_  
Work: \_\_\_\_\_  
Email: \_\_\_\_\_

Preferred method of receiving invoices: \_\_\_\_\_

Proposal Accepted: (Owner, Lessee or Manager)

\_\_\_\_\_

Print Name

\_\_\_\_\_

Signature

Date \_\_\_\_\_